

To make sure everyone enjoys the exercise and sports session you must follow this Code of Conduct and Membership Conditions.

## We Expect You To



Sign in at the Registration Desk and stay within the designated areas during the sessions. If you leave, then please inform Registration



Follow the instructions of the coaches, volunteers and venue staff



Treat everyone equally regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity



Abide by safeguarding guidelines and report any concerns or suspected misconduct to the Welfare Officer



Give us information about your disability and any needs you may have so we can support you to take part in our sessions.

You must tell us any recent illness or injury as well





Accept that your actions may result in disciplinary sanctions being imposed



Conduct yourself in an appropriate way and display good manners to others

#### We Want You To



Support efforts to remove verbal, physical and racist abuse



Recognise that effort and teamwork are as important as victory



Set a good example by recognising fair play and applauding good performances



Cooperate with everyone involved in the organisation and delivery of the sessions



Try your best and promote this Code of Conduct to other players, especially those new to the charity



### **You Must Not**



Make fun of or shout at someone for making a mistake or losing a game



Publicly question the judgement or honesty of match officials



Attend a session under the influence of alcohol or illegal substances, nor bet on any match or event you are attending



Use any form of communication which could bring the charity into disrepute or make an inappropriate comment about a player, coach, etc.



Behave in a way that would disrespect or harm anyone involved



### MEMBERSHIP CONDITIONS

Any changes in the personal information such as: **Address, Home & Emergency Contact Numbers, Medical Conditions and Medication,** must be notified to the Welfare Officer.

To comply with the hired venue health and safety requirements, all members must **register on arrival** at each session. The member must notify a coach / instructor **if they leave** before the scheduled end of the session.

Any relevant fees (such as membership and session charges) must be **paid** before any individual is permitted to enter the area where the activities are taking place.

All members must abide by the "Code of Conduct for Members", follow our Equality and Anti Bullying policies as well as other requirements set out in the Members Handbook

Where the member requires support to participate in the session then the parent / guardian / carer (**Responsible Person**) must **remain** with the member. The parent / guardian / carer must **respond to reasonable requests** for assistance issued by officials, coaches and volunteers.

Any member who requires take medication must either be **capable of self-administering** the medication **or be accompanied** by a **Responsible Person** who is **able to administer** the medication.

The "Responsible Person" accompanying the member must have the power to legally act on the member's behalf **if Emergency First Aid or Medical Treatment** is needed and must **remain** with them at all times unless agreed otherwise.

All Parents / Guardians / Adult Carers must abide by the "Code of Conduct for Parents, Guardians, Carers & Personal Assistants".

Follow the rules and instructions issued by staff of the hired venue. Parent / guardian / carers Pas are responsible for ensuring that these instructions are acted upon by the individuals who they are providing support.

If a member (or parent / guardian / carer/ PA) is involved in an incident with a member of the hired venue staff, our officials, volunteer or other member, then **details of the incident will be recorded**. The person in charge of the session will determine the severity of the incident and bring this to the attention of the trustees. If the incident is judged to be serious then the individual(s) may be excluded from future activities whilst the matter is being **investigated**.